



OSI KNOW where to find the best

WORKERS' COMPENSATION CARE

The workers' compensation system can seem daunting, but when you choose OSI for your orthopedic care, it won't be.

We built a workers' comp process specifically to support you every step of the way – from initial injury through rehab and your return to work.

Orthopedic and Sports Institute of the Fox Valley is made up of an elite team of independent, board certified, and fellowship trained orthopedic surgeons who diagnose and treat muscle, bone, and joint issues. Along with support staff and partners, our providers are here to get you safely back to work and your active lifestyle.

It's important to understand Wisconsin workers' compensation laws. When you choose OSI, you'll have a dedicated worker's compensation specialist as your direct point of contact to help you navigate the system.

Call 920.560.1000 to make an appointment or to speak directly to one of our workers' compensation specialists, or visit our Walk-In Clinic for immediate care.



ORTHOPEDIC & SPORTS
INSTITUTE OF THE FOX VALLEY™

2105 E. Enterprise Ave. | Appleton | 920.560.1000 | osifv.com

YOU GOT HURT AT WORK. NOW WHAT?

- 1** Report your injury to your employer as soon as possible and be as detailed as possible. Your employer will complete the Wisconsin Department of Workforce Development (DWD) Employer's First Report of Injury (WKC-12). Include:
 - Date and time of the injury or incident
 - Place and circumstances; include all body parts affected
 - Note any witnessesObtain a copy of the report for your records
- 2** Your employer will contact their workers' compensation insurance carrier and provide them with the WKC-12. You will then be assigned a workers' compensation case, incident, or claim number. Your employer's insurance carrier might contact you to verify the information provided and discuss your claim.
- 3** Provide OSI with your workers' compensation claim information*. For billing reasons, we will need:
 - Your workers' compensation insurance carrier's name and address
 - Your date of injury or incident
 - Your claim number
 - The name of your adjuster or case manager (if one has been assigned yet)**Claim information is not required to schedule or at initial appointment.*

WHAT HAPPENS NEXT?

- 1** Keep all scheduled appointments. If you need to reschedule, make every attempt to do so as soon as possible.
 - Missed or too many canceled appointments can be considered non-compliant. This may cause the workers' compensation carrier to delay or deny your claim.
- 2** You will be provided with a return-to-work (RTW) form after every appointment with OSI. The RTW form will describe your work restrictions and plan of care. You will be required to bring a copy of this to your employer; also make sure to retain a copy for your records.
- 3** In accordance with Wisconsin state statutes, all medical records regarding your treatment and ability to return to work will be shared with your employer and/or their workers' compensation carrier.

For an overview of questions related to your injury and Wisconsin state statutes, visit the Wisconsin DWD website at dwd.wisconsin.gov/wc/workers.

WHAT IF MY CLAIM IS DENIED?

- 1** If your claim is denied by your employer's workers' compensation carrier, bills from OSI will be sent to your personal health insurance carrier.
- 2** If you choose to dispute a denial, our workers' compensation specialists will help guide you through the process, including how to contact the DWD Workers' Compensation department.
 - If your work injury is filed in a state other than Wisconsin, our specialists will help by contacting your workers' compensation carrier and/or employer along with that state's workers' compensation division.



Scan QR code to visit the Wisconsin DWD website.

